

**DECLARATION AND POWER OF ATTORNEY FOR
PATENT APPLICATION**

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

VOICE BROWSING WHILE WAITING IN A HOLD QUEUE

the specification of which (check one)

X is attached hereto.

_____ was filed on _____
as Application Serial No. _____
and was amended on _____ (if applicable)

I hereby state that I have reviewed and understand the contents of the above identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, §1.56.

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<u>Prior Foreign Application(s):</u>	<u>Priority Claimed</u>
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<u>Yes</u>	<u>No</u>
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(Number)	(Country)	(Day/Month/Year)
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I hereby claim the benefit under Title 35, United States Code, §120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United

Docket Number: AUS920010946US1

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Send correspondence to: Cynthia S. Byrd, International Business Machines Corporation, Intellectual Property Law Department, 11400 Burnet Road, Austin, Texas 78758 and direct all telephone calls to Cynthia S. Byrd, (512) 823-5884.

FULL NAME OF SOLE OR FIRST INVENTOR: Michael Wayne Brown

INVENTORS SIGNATURE: _____ DATE: _____

RESIDENCE: 529 River Down Road
Georgetown, TX 78628

CITIZENSHIP: USA

POST OFFICE ADDRESS: Same As Above

Docket Number: AUS920010946US1

FULL NAME OF SECOND INVENTOR: David R. Cheng

INVENTORS SIGNATURE: _____ DATE: _____

RESIDENCE: 702 Hertford Rd.
Wilmington, DE 19803

CITIZENSHIP: USA

POST OFFICE ADDRESS: Same As Above

FULL NAME OF THIRD INVENTOR: Wing-Ying Stephanie Leung

INVENTORS SIGNATURE: _____ DATE: _____

RESIDENCE: 921 E. Ann
Ann Arbor, MI 48104

CITIZENSHIP: UK

POST OFFICE ADDRESS: Same As Above

FULL NAME OF FOURTH INVENTOR: Folu Okunseinde

INVENTORS SIGNATURE: _____ DATE: _____

RESIDENCE: 393 Lake Avenue
Oakhurst, NJ 07755

CITIZENSHIP: USA

POST OFFICE ADDRESS: Same As Above

Docket Number: AUS920010946US1

FULL NAME OF FIFTH INVENTOR: Michael A. Paolini

INVENTORS SIGNATURE: _____ DATE: _____

RESIDENCE: 6407 Wallace Cove
Austin, TX 78750

CITIZENSHIP: USA

POST OFFICE ADDRESS: Same As Above

FULL NAME OF SIXTH INVENTOR: Seema Sheth-Voss

INVENTORS SIGNATURE: Seema Voss DATE: NOVEMBER 4, 2001

RESIDENCE: 345 Franklin Street, Apt. 206
Cambridge, MA 02139

CITIZENSHIP:

POST OFFICE ADDRESS: Same As Above

FULL NAME OF SEVENTH INVENTOR: Scott Lee Winters

INVENTORS SIGNATURE: _____ DATE: _____

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(Number)	(Country)	(Day/Month/Year)	Yes	No

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Wilmington, DE 19803

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FULL NAME OF THIRD INVENTOR: Wing-Ying Stephanie Leung

INVENTORS SIGNATURE: _____ DATE: 11/01/01

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Austin, TX 78750

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FULL NAME OF SIXTH INVENTOR: Seema Sheth-Voss

INVENTORS SIGNATURE: _____ DATE: _____

RESIDENCE: 345 Franklin Street, Apt. 206
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INVENTORS SIGNATURE: _____ DATE: _____

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POST OFFICE ADDRESS: Same As Above

FULL NAME OF SECOND INVENTOR: David R. Cheng

INVENTORS SIGNATURE: David R. Cheng DATE: 11/3/01

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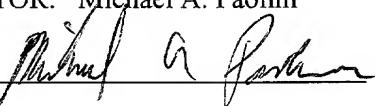
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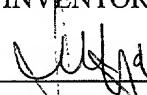
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